Electronic Acknowledgement Receipt					
EFS ID:	6504671				
Application Number:	10811367				
International Application Number:					
Confirmation Number:	2811				
Title of Invention:	Enhancing insight-driven customer interactions with an optimizing engine				
First Named Inventor/Applicant Name:	Kevin N. Quiring				
Customer Number:	81331				
Filer:	John Stuart Sieman/Anna Michaud				
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Receipt Date:	23-NOV-2009				
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
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1	Amendment/Req. Reconsideration-Aft	RESPONSE-11-23-09.pdf	467107	no	13			
Non-Final Reject	NEST 0113E 11 23 03.pdf	784f04a11ae6e9c0d42d9bdf8f68d848ebb 0ef22						
Warnings:								
Information:								
2 Extension of Time	EOT-11-23-09.pdf	31140	no	1				
2 Extension of time	201 11 23 03.pai	b6fa9c7b5766c7d1ee283bccacb1d886636 a54ca						
Warnings:	Warnings:							
Information:								
3 Fee Worksheet (PTO-875)	fee-info.pdf	29907	no	2				
J ree worksneet (r 10-6/3)	ree mo.pai	f71d3ffda085cea3e4364d77ec7be1be0aff5 018	110					
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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

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If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.